



LiTen Up Technologies, Inc.
27850 Irma Lee Circle, Ste. 106
Lake Forest, IL 60045
Ph: 847-918-8270 Fx: 847-918-8265
support@myQBOT.com

CHECK LIST

QBOT Upgrade/Retrofit Agreement & Warranty

To obtain a QBOT Version 3 retrofit and upgrade to your QBOT, send the following via insured delivery to the address indicated above:

_____ QBOT Head

_____ Two QBOT Drive Assemblies

Ship these 3 components into packaging which is appropriate to protect it from damage in shipping (shipments made from outside the USA, follow "Free Domicile" packaging instructions)

Do not package QBOT components in original QBOT Box, it will not be returned.

_____ 2-page QBOT Upgrade/Retrofit Agreement & Warranty form, completed and signed

_____ completed Parameter sheet listing your current parameter settings (we will make every attempt to reset the parameters to those you have provided in this list)

The parameters can be viewed from the 'Setup' menu.

- From the Quilt|Record|Options menu, select 'Options.'
- From the Options menu, select 'Setup' and press 'GO.'
- To navigate through the parameters, use the up and down navigation arrows

_____ copy of PayPal receipt produced through our website's shopping cart system

Most QBOT V3 upgrades will be returned within 7 business days from date of receipt. Failure to include all required forms with your QBOT components will cause a delay in processing and return shipment (up to 3 weeks). You will receive tracking information directly from the automated tracking system.



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Name: _____

Street Address:
(no PO Boxes) _____

E-Mail Address: _____

Telephone: _____ **QBOT Serial Number:** _____

Thank you for choosing LiTen Up Technologies, Inc. ("LiTen Up") to retrofit and upgrade your QBOT® with the QBOT® Version 3 firmware and associated communications module and circuitry. To have your QBOT retrofitted and upgraded, please read the following carefully and sign where indicated. Make a photocopy for your records, and then return the signed original of this form with your QBOT*. Reminder: send in QBOT Head and both QBOT Drive Assemblies.*

The undersigned Customer agrees to the following terms:

- Authorization.** I hereby authorize LiTen Up to retrofit and upgrade my QBOT* to Version 3. In accordance therewith, I authorize LiTen Up to make whatever alterations are necessary to my QBOT* in order to install QBOT Version 3, including, but not limited to, adding electronic and communications components, modifying circuitry, and downloading firmware exclusively for Version 3. I understand installing Version 3 firmware on my QBOT will render it unusable with other versions of QBOT. It will be functional ONLY through the use of an Android device with one of the QBOT V3 applications installed, apps available through the Google Play Store and Amazon AppStore.
- Shipping Costs and Insurance.** I agree to be responsible for all shipping costs incurred in delivering my QBOT* to LiTen Up. For the return shipment, LiTen Up will cover the cost of shipping/insurance to addresses within the United States; outside the United States, a shipping fee is applied. LiTen Up will insure my parcel for \$900. I have the option of requesting additional insurance in writing before return shipment at a cost of approximately \$10 for each additional \$1,000 of insurance coverage within the US (greater outside the US). I understand that my packaging will not be returned.
- Warranty.** LiTen Up warrants the QBOT with Version 3 parts, retrofit labor, and firmware upgrade; warranted to be free of defects for 1 year from date of return shipment. This warranty applies to the retrofit/upgrade and does not in any way affect the existing warranty, if any, covering other components. To obtain repair or replacement within the terms of this warranty, I must contact LiTen Up for instructions. A Factory Service Ticket will be required as part of authorization; it is available on the product website at



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www.myqbot.com under Support, proof of warranty coverage (copy of LiTen Up's shipping invoice returning retrofitted and upgraded QBOT*), proof of payment, and description of defect. Upon LiTen Up's receipt of authorized component, I will be notified of any charges, including return shipping, via online invoice.

This warranty does not apply to any product that has been damaged through unauthorized alteration, mishandling, misuse, or neglect. The extent of LiTen Up's liability under this warranty is limited to the repair or replacement of defective QBOT components or workmanship and in no event shall LiTen Up's liability exceed the price paid for the retrofit and upgrade.

This Warranty gives me specific legal rights, and I may also have other rights, which vary from state to state.

The foregoing is LiTen Up's only warranty, and it makes no other warranty of any kind whatsoever, express or implied. All implied warranties or merchantability and/or fitness for a particular purpose are hereby disclaimed by LiTen Up and excluded.

4. **Proprietary Rights.** All retrofit apparatus designs and inventions are the exclusive property of LiTen Up. No part of any of LiTen Up's designs may be copied or reproduced, without the prior written permission of LiTen Up.

5. **Delay.** Any delay or failure in performance hereunder by a party hereto shall be excused if and to the extent caused by occurrences beyond such party's reasonable control, including but not limited to, decrees or restraints of government, force majeure, strikes or other labor disturbance, war, riot, civil commotion, sabotage, floods, fires or natural catastrophes.

6. **Choice of Law and Dispute Resolution.** This Agreement shall be governed by the laws of the State of Illinois. The resolution of all disputes arising out of this Agreement shall be in a forum located in Lake County, Illinois.

7. **Consequential Damages.** In no event shall either party be liable to the other for incidental or consequential damages, including, without limitation, lost revenue, lost profits, loss of use, or for any other loss of any nature, whether based in contract, tort, negligence, strict liability, economic loss or otherwise arising from performance, or failure to perform, under this Agreement.

QBOT serial number _____ Total # of items in this parcel _____

Signed by Customer: _____

Printed Name: _____

Date: _____



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QBOT V3 Upgrade & Retrofit version 1/2 Parameters

QBOT serial number _____ Total # of items in this parcel _____

Name _____

Sewing Machine, make/model/throat space size _____

Quilting Frame, make/model/set-up length _____

Parameter	Value	for Office Use
Use Metric? Use metric units (YES) or English (NO)		
X Axis Direction Direction multiplier that is frame dependent		
Y Axis Direction Direction multiplier that is frame dependent		
Use Thread Cutter Future capability for machines with external thread cutter control		
Wheel Diameter (mm) Drive wheel diameter (22.3mm)		
Motor Current (%) % of max motor current used to drive carriages		
SpdCtrl On Delay (mSEC) dwell time between turning on sewing machine and moving carriage		
SpdCtrl Off Delay (mSEC) dwell time between stopping carriages and turning off sewing machine		
Motors Enable Delay (mSEC) dwell time between pressing go and the drive motors beginning to move		
Motors Disable Delay (mSEC) dwell time between end of sewing and unlocking the drive motors		
Acceleration Factor ramp up speed control		
Delta Factor controls how QBOT slows down into a corner		
Thread Cutter Delay (mSEC) Time delay between ending quilting and cutting the thread (future use)		

NOTE: There are additional Parameter Settings, but they are not needed for our upgrade process.